The Ripple Effect wants you to participate in and contribute to, the Ripple Effect website. We want this to be your website. However there are some rules that need to be respected and understood.

Respect

We understand that people have different views on a range of topics, however we expect everyone who uses this website to treat each other with respect and courtesy.

Use of interactive services

We welcome your contributions, but you must accept the following terms and conditions, which apply in all cases where you contribute any type of comment, stories or any other content. The Ripple Effect may change the Terms of use from time to time, at the sole discretion of the Ripple Effect.

User views are not those of the Ripple Effect

The Ripple Effect does not endorse the views or material contained in users' stories, postcards or other contributions.

1. Registration and login details

- 1.1 To submit content or to use certain Ripple Effect services, you will be required to register and establish an account with the Ripple Effect.
- 1.2 Any submissions that you post on the Ripple Effect can remain online indefinitely and may be found through search engines or online archives.
- 1.3 When you register, a genuine email address must be provided, and this will be verified. You will be asked to provide your real name and contact details for the Consent Form. This information will remain confidential (as described in the Participant Information Sheet).
- 1.4 Consent is required before you can register with, or participate in, the Ripple Effect.
- 1.5 The Ripple Effect may refuse any users. This decision is solely at the discretion of the Ripple Effect.
- 1.6 You must not impersonate another living person or registered user.

2. Passwords and security

2.1 As a registered user of the Ripple Effect, you will establish a password. You are responsible for maintaining the confidentiality and security of your password.

- 2.2 Accordingly, you understand and agree you are fully responsible for all actions and submissions made from your account.
- 2.3 If you become aware of any unauthorised use of your account, you should notify the Ripple Effect immediately.

3. Termination of your account

- 3.1 You can cease participating in the Ripple Effect at any time by notifying the Ripple Effect (Ph: 03 5551 8587 or Email: alison.kennedy@wdhs.net).
- 3.2 If the Ripple Effect reasonably believes you have breached these Terms and Conditions, the Ripple Effect reserves the right to restrict access to, or terminate your account, with or without notice, and without any liability to you.

4. User participation

- 4.1 Participants are required to be over the age of 18 years.
- 4.2 You may be held legally responsible for the content you submit to the Ripple Effect interactive services.
- 4.3 All material published on the Ripple Effect website is at the sole discretion of the Ripple Effect
- 4.4 All contributions may be moderated and edited if deemed necessary by the Ripple Effect, in accordance with the Mindframe Media Guidelines (http://www.mindframe-media.info/).
- 4.5 Your contribution may also be removed or not published if it is considered it to be:
- 4.5.1 Defamatory or otherwise unlawful or that it violates laws regarding harassment, discrimination, racial vilification, privacy or contempt;
- 4.5.2 Intentionally false or misleading;
- 4.5.3 An infringement of intellectual property rights or copyright. See below for further information on copyright;
- 4.5.4 Abusive, offensive or obscene;
- 4.5.5 Inappropriate, off topic, repetitive or vexatious;
- 4.5.6 Deliberately provocative of other community members;

- 4.5.7 Compromising the privacy of other contributors, the Ripple Effect staff, or contain inappropriate personal information;
- 4.5.8 Seeking to endorse commercial products or activities or to promote commercial products or services;
- 4.5.9 Seeking to directly solicit donations;
- 4.5.10 Deliberately provoking other community members;
- 4.5.11 Posted on behalf of a suspended member. This may lead to your membership being locked or terminated.
- 4.6 Repeated breaches of these Terms of Use may cause the Ripple Effect to complain to the Internet Service Provider of the person responsible, and in very serious cases, initiate legal action.
- 4.7 The Ripple Effect reserves the right to archive and republish all contributions (without identifying it's author) to its interactive services across all platforms.
- 4.8 The Ripple Effect reserves the right to use contributions for internal training purposes.
- 4.9 During the research phase of the Ripple Effect, once participants have completed the Ripple Effect, they will only be able to re-access the video/postcard library. On completion of the research phase, all areas of the website will be accessible.
- 4.10 Only one participant per email address will be able to participate in the Ripple Effect.

Medical disclaimer

- 5.1 While the information on the Ripple Effect has been researched, reviewed and presented with all due care, the content is provided for general education and information only.
- 5.2 Information on the Ripple Effect is not intended to replace advice from a health professional.
- 5.3 The Ripple Effect does not accept any liability for any error or omission, injury, expense, loss or damage incurred by you, or another party, as a result of you using or relying on any information contained on the Ripple Effect website or any linked website.
- 5.4 All users are urged to seek advice from a qualified health care professional for diagnosis, treatment and answers to their health and wellbeing questions.
- 5.5 The Ripple Effect is not a Crisis Response Service. Should you, or anyone you know, be at risk of harming yourself or others, please phone 000 immediately.

General disclaimer

- 6.1 While the information on this site has been produced with all due care, the Ripple Effect does not warrant or represent that the information is free from errors or omission.
- 6.2 While the information is considered to be true and correct when published, changes in circumstances after the time of publication may impact on the accuracy of the information. The information may change without notice.
- 6.3 The Ripple Effect is not in any way liable for the accuracy of any information printed and stored by a user.

7. Linking

- 7.1 The Ripple Effect publishes links to external sites at its sole discretion.
- 7.2 The Ripple Effect is not responsible for, and does not endorse, the content on external sites.
- 7.3 It is the responsibility of the user to make their own decisions about the accuracy, currency, reliability and correctness of information contained in linked external web sites.

8. Copyright

- 8.1 Material published on the internet is protected by the same laws of copyright which apply to books, videos and music.
- 8.2 Unless expressly stated otherwise, you are not permitted to copy or republish anything you find on the internet without the copyright owner's permission.
- 8.3 If you wish to refer to material on someone else's website, you should acknowledge that website as the source or your comment and provide a link to that site.
- 8.4 Under Australian copyright law, limited quotation is allowed in the context of genuine review and criticism. However this does not permit extensive quoting of content.
- 8.5 When you submit content to the Ripple Effect site, in any format, you acknowledge that you have all necessary rights, including copyright, in the material that you are contributing to the Ripple Effect website.

9. Security

- 9.1 Users should be aware that the World Wide Web is an insecure public network that gives rise to a potential risk that a user's transactions are being viewed, intercepted or modified by third parties or that files which the user downloads may contain computer viruses or other defects.
- 9.2 The Ripple Effect accepts no liability for any interference with or damage to a user's computer system, software or data occurring in connection with this web site or any linked website.
- 9.3 You acknowledge and agree that you must take your own precautions to ensure that the process which you use to access the Ripple Effect does not expose you to the risk of viruses or other form of interference that may damage your own computer system.

10. System integrity

- 10.1 The Ripple Effect does not warrant that the Ripple Effect, or any content of the Ripple Effect website, will be available uninterrupted or error free.
- 10.2 The Ripple Effect will not be liable for any corruption or failed transmission of any information that is attributable to your computer system or to the system of, or any act or omission of, your internet service provider (ISP).
- 10.3. You will ensure that the information you provide to the Ripple Effect does not contain any viruses, trojan horses, worms, time bombs, cancelbots or other computer programming routines that may damage, adversely interfere with, surreptitiously intercept or expropriate any system or data.
- 10.4. You agree that you will not use any device, software or routine to interfere or attempt to interfere with the proper working of the Ripple Effect.

11. Comments and complaints

11.1 The Ripple Effect welcomes feedback from users and takes complaints seriously. To provide any comments to the Ripple Effect, please us the Contact Us form on the website or email alison.kennedy@wdhs.net.